



WE ARE EXPERTS IN EVERYTHING WEB

Website design
Website Maintenance
Digital Marketing
Business Consultancy



WISDOM THROUGH OBSERVATION

**MONITOR THE
DELIVERY SUCCESS
OF YOUR BRAND
PROMISE TO YOUR
CUSTOMERS BY
YOUR MANAGERS,
FRONT-LINE
EMPLOYEES AND
FRANCHISEES.**

WE OFFER

Reputation Management

Are you happy with satisfied customers or would you prefer to have delighted customers?

Our reputation management suite gets you there, SMB to enterprise, we have you covered with tailored solutions to match your size and needs.

Video & Written Mystery Shopping

Monitor, Measure and Manage the key drivers of In-Person, Web Inquiry & Telephone-based customer experience touchpoints within your organization.

Web Development

Modern Design at Affordable Rates

We can provide payment plans up to 6 months to help your cash flow!

We do the research for you & we work extra hard everyday to keep our clients happy!

REPUTATION MANAGEMENT

Customer Experience solutions designed with your business and brand in mind that are geared to strengthen your brand performance, expand your customer base, grow revenue and increase profits. TrueVoiceCX makes it easy for new customers to find and choose your business while keeping you connected to every existing customer.



Be Found – Google is the front door to your business – it is how new customers find you.

Be Chosen – Stand out as the obvious choice and get more traffic through your door with the most reviews and higher ratings.

Be Connected – Interact with your customers on their terms – including Text and Chat. Get more leads, win more business.

Be the Best – Turn feedback into actionable insights. Understand exactly what your customers expect from you and act on it.

CONTACT US

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MYSTERY SHOPPING

Measure the effectiveness of your brand standards ensuring the highest levels of customer experience across all the touchpoints within your organization. Utilize multiple metrics points to ensure optimal standards and compliance.

Manage customer loyalty, retention and overall profitability through the management of regulatory compliance, operational excellence, equipped sales teams, and delighted customers delivering a brand that has great value for its employees, franchisees and shareholders.

HEAR THE
COMPLETE
VOICE OF THE
CUSTOMER
FROM EVERY
TOUCHPOINT

